

Tuckahoe Recreation Club
1814 Great Falls Street
McLean, VA 22101
(703) 356-1205
www.tuckahoe.net

Tuckahoe Board of Directors

MINUTES

Date: July 16, 2025

Time: 7:00 PM

Place: Tuckahoe - Board Room

Board Members Present: Cindy Dobyns, Ana Florez, Nathaniel Glasser, Nick Metcalf, Margaux Misantone, Drew Shepard (via Zoom), Raman Sarna (Via Zoom), Hilary Scherrer, Matt Kelly, Brendan Bayer, Raith Sudharto

Board Members Absent: Keith Bretzfield, Bert English (Vice President), Brian Hult (Treasurer), Kristin Gorekik, Chris Zochowski, Nancy Klett, Mike Thomas (past President), Chris Bassler

Officers Present: Ed Cho (President), Monica Winthrop (Secretary)

Meeting called to order at 7:08 PM at Tuckahoe by the President.

The secretary sent out June minutes. Minutes accepted, 11-0

A. President's Report

- Security and surveillance.

B. Executive Committee

- None.

C. Manager's Report

Power Outage

A major operational challenge this month was the multi-day power outage at the Summer Bath House (SBH), which also impacted the baby pool, intermediate pool, and Grille. The team worked as best we could to adapt and keep things running by shifting entry to the Winter Bath House and communicating updates regularly to members. The Grille, baby and intermediate pools were closed all day Friday and Saturday (6/20 & 6/21). Once power was restored on Saturday night, we worked to reestablish safe operations and reopen. The baby pool and

intermediate pool reopened at normal times on Sunday, 6/22, and the Grille had a delayed reopening at noon on 6/22.

We were able to get a generator and hook up to the freezers/fridge during the outage to limit loss. There was some food loss, but it was minimal, mostly ice cream products that thawed very quickly. The freezers that held menu items were able to maintain required temperatures until the generator was connected. We have ‘change in temperature’ coverage, but the loss was calculated to be very close to the deductible, and we determined it not in our best interests to submit a claim.

Tennis Update

We have had a full month at tennis. Lots of usage and activities constantly! Projects have been getting checked off the list: Stairs leading to the pickleball courts, new tennis patio shading, landscaping work around the courts (more to do), added shelving in the building, net repair, etc. We are looking into adding cameras to the tennis courts over the coming months, as well as working on estimates for fence screening requirements.

Facilities

Overall, the facilities are in good shape, though as always, they require ongoing attention. Notable items from the past month include:

Wi-Fi repairs: We reran the cable from the WBH to the SBH to restore internet access. The previous cable was installed in a questionable manner and began to fail (we need a network to run the check-in operation as well as the Grille register); while the current setup is functional, we’re planning a proper trench-and-conduit project for August/September.

Bee activity: We’re actively addressing wasp nests around the property.

Sauna repairs: The women’s sauna has been repaired, slower than we hoped, but faster than we feared!

Steam room: Ongoing maintenance continues, as with the saunas; it requires near-constant attention.

Other work: We’ve also been tending regularly to pump rooms, A/C units, signage, lighting, grounds, outlets, etc.

If you spot anything needing attention, please let us know to help us stay on top of it all!

Staffing

Staffing and operations are holding steady, though there is room for improvement, particularly within the lifeguard team and, at times, in the Grille as well. For lifeguards, we continue to focus on two areas and are having a hard time, frustratingly, getting it right: Consistent rule enforcement (especially around equipment use and food policies) and productive use of

downtime when off stand. While tools like checklists and reminders have been introduced, these areas remain a work in progress.

Grille staffing has been functional, but we are still working on regular consistency and day-to-day support to elevate service and efficiency. I was able to take a much more in depth training these past couple of weeks (Food Protection and Safety Management) and learned so much more about food operations that I desperately needed to learn (where I previously relied on others who had this training already). This will help me guide them better and prioritize. We passed our County kitchen operations inspection this past month and have been doing well on food protection and food safety, but general cleaning and service has some glaring areas of needed improvement.

Overall, the lifeguard and grille teams are meeting primary responsibilities, but we are seeing underperformance in secondary areas that now require added attention.

I have submitted the request to the committee for the summer staff pool party in alignment with the same thing we did last year. Stay tuned for that announcement soon.

Events

We've made it through the peak season, with swim and dive teams winding down. There was great energy around Independence Day and other recent events, all of which I feel went well. As we look ahead to August, we're shifting focus to a few key events: The Summer Luau (new this year, August 9), Swimmin' Cinema (returning for its third year on August 14), and the Crab Feast (a longtime favorite, August 23). We don't anticipate any issues from the indoor pool project or elsewhere that would impact these events, and planning is actively underway.

D. Committee Reports

1. Operations: Matt Kelly

- Staffing issues are being communicated and need additional reinforcement of responsibilities and duties.
- Need to look at better signage on baby and intermediate pools.
- Members are looking to use the intermediate pool before the 11am open time. The committee will look at opening at 9am with the rest of the pool.
- A new additional water cannon was approved last time, but it no longer seems necessary.
- Discussion was held on the number of swim lanes that are necessary during the morning hours on the weekends. The committee will take a look.

2. Engineering and Maintenance: Phil for Brendan Bayer

- Activities are on track for the pool deck project.
- Working on quotes for the tennis court fence.

3. Finance: Brian Hult

- Finance slides were circulated ahead of time.
- Finances are trending as usual.

4. Membership: Monica Winthrop

- Membership numbers:

	June 2025	July 2025	Difference
Full Members	3,250	3,250	0
Absentee	217	217	0
Emeritus	94	94	0
Children Under 5	151	152	1
Limited Members	0	0	0
Waitlist Individuals	1,228	1,291	63
Waitlist Families	337	353	16

- Membership committee will work with operations to look at limited members for off-season.
- **Motion:** Approve list of new individuals to waitlist. **Motion Approved: 12-0**

5. Member Relations: Nick Metcalf

- Getting positive comments from Coffee and Donuts sessions. A member also suggested some cheaper options for pickleball lessons.
- Discussion was held about having better communication around swim team activities.

6. Programs & Concessions: Matt Kelly

- Phil and Cheryl have done a good job of stepping up with no Grille Manager on staff.
- Total revenue for the Grille is down year-over-year. The number of weeks open is probably the reason for the difference.
- The Grille is at a minimal loss to date after adjustments.

7. Nomination Committee: Margaux Misantone

- List of nominees have been sent out for review.

- 8 new applicants have been received.
- The treasurer candidate still needs to be identified.
- **Motion:** Approval of candidate list for board elections - **Approved 11-0.**

8. Aquatics: Chris Bassler

- The swim team won the Division 1 champs.
- The dive team went 4 and 1.

8. Tennis: Ana Florez and Raman Sarna

- Work going on was previously covered during the managers update.
- Looking at upgrading security around the courts.

9. Long Range Planning: Brian Hult

- None.

10. By-Laws: Nathaniel Glasser

- Circulated updated language for ballot that reduces the number of Directors on the board.

11. Fitness: Kristin Gorelik

- None.

12. Marketing: Ratih Sudharto

- Still working on getting the App available for downloading. The current App developer account is under the previous management account.

13. ABC Working Group: Operations, P&C, Executive Committee members

- None.

E. Old Business

- None.

F. New Business

- None.

G. Announcements

- The AUGUST Board meeting is CANCELLED for summer break for the Board. Depending on the needs of the Board, significant developments, and/or types of issues

arising in connection with the Annual Meeting, confirmation of a meeting to be held or not will be sent, so please stay tuned. If there is an August meeting, because of school return schedules for Fairfax and Arlington Counties, the tentative August Board meeting would be Tuesday, August 26.

The meeting adjourned at 8:50 PM.

Monica Winthrop
Secretary

Ed Cho
President