



## Policies for the Indoor Facility Usage

INDOOR LAP LANE, INDOOR & OUTDOOR FITNESS, AND OUTDOOR POOL POLICIES / GUIDELINES AND FAQs THAT WE HOPE HELPS YOU NAVIGATE THROUGH THIS UPCOMING INDOOR SEASON, We are asking all members to be patient with one another and the staff as we navigate the club's resources through this COVID-19 Fall with this new environment of lane reservations. Feel free to give us feedback on it by sending in the comments on the club's website.

With that said, here are the guidelines and policies for the Fall indoor season (you may go to the website find these policies):

- **MEMBERS MUST CHECK IN FIRST PRIOR TO USING THE FACILITIES.**
- Lanes 1, 2, 3, & 4 are available to be reserved. The other two lanes (5 & 6) are available on a first come, first serve basis.
- Policies for using each lane is described below:
  - **Lane 1 & 2 are able to be reserved by 1 person for 30-minute sessions that change at the top and bottom of each hour. If no one is waiting, you may stay longer. The individual who reserves one of these lanes may invite who they want to join them in their lane but still have only 30 minutes if someone else has a reservation behind you.**
  - **Lanes 3 & 4 are able to be reserved by 2 separate people in each lane for 30-minute sessions that change at the top and bottom of each hour. Again, if a person who reserves one of these lanes wants to add someone to their lane, they may so long as the other person who has a reservation doesn't object. If they do, then only the 2 people whose names are on the reservation for that lane may swim in that lane. As always, if no one is waiting, you may stay longer.**
  - **Lanes 5 & 6 are available for up to 2 walk-up swimmers in each lane for 30-minute sessions that change at the top and bottom of each hour. If no one is waiting, you may stay longer. Swim instruction will have priority use in Lane 6, but when there's no instruction taking place, it may be used as a walk-up lane. The Front Desk will know who has a lesson or not so you'll know ahead of time whether or not you'll have a full 30 minutes of time swimming in it.**
- The Fitness equipment (indoor and outdoor) is limited to hour-long sessions, limited to 4 people (between indoors and outdoors).
- **EACH MEMBER CAN MAKE UP TO 4 RESERVATIONS FOR A 7 DAY PERIOD FOR THEMSELVES ONLY.** So, if your name is on the reservation, you are the one who is permitted to use the time. This is to prevent multiple people in a household making reservations for only one person in the household. If you want more lap time, you may use one of the walk-up lanes to swim.
- When making your reservations, **YOU CAN MAKE ALL 4 OF THEM AT ONE SITTING**, unlike in the prior policies but you are allowed only 1 reservation per day. In other words, on Monday, you can make all 4 of your reservations for the rest of the week; 1 for Tuesday, 1 for Wednesday, 1 for Thursday, 1 for Friday. Once you make them, **the system will not allow you to make any more until you have used up one of the 4 reservations.** Once you have, then the system will allow you to make one more reservation. If the record shows that not enough reservation spaces are available to handle the demand, we will reassess the number of reservations each member is permitted.
- While in Phase 3, members must leave the club after swimming their laps or their fitness workout, except during outdoor FLIGHTS.
- Neither the reception or yoga room may be used for waiting or observing others swimming as had been usual, until we get out of Phase 3.
- If a member arrives to walk-up for lane 5 or 6 and it's not available until the next change-over, they may wait out on the deck for that next change-over (no longer than 30 minutes).
- If a member arrives late for their reserved time in either Lane 1 or 2, they may enter their reserved lane upon arrival. If someone stayed in that lane from a previous session, they must exit the pool unless the new arrival doesn't mind them staying.
- If the above situation occurs for Lane 3 & 4 swimmers, where there are 2 swimmers allowed, and 2 swimmers have stayed over from the previous session, the remaining swimmers must both leave the lane when the current swimmer(s) arrives. They can decide (if only 1 new person arrives), which one of them can remain to swim with the person who has the reservation for the current session.
- Members who arrive late for their 30-minute session will only have the time remaining in their session to swim unless no one else has reserved that lane behind them. If you want your full time, please arrive earlier than you scheduled time (no more than 10 minutes ahead of your reserved time).

### FAQ (FREQUENTLY ASKED QUESTIONS):

- **Question:** Does each person in my family have 4 reservations or is it just my account that has 4 reservations to make?
  - **Answer:** Yes, each family members is allowed to make 4 reservations. Our system doesn't distinguish between adults or juniors, so to be fair with all members, we have allotted 4 for each.
- **Question:** If I have made my 4 reservations for a 7 day period, can someone else in my family make a reservation in their name for me?
  - **Answer:** The short answer is NO. The reason is that we have 1,286 possible 30-minute lap lane session opportunities for members to take advantage of throughout the week when we go totally indoors. Historically, the club's population of swimmers drops dramatically as we go indoors, so normally we have plenty of lanes available. With almost 800 of those spots being reservable, we feel that allowing members 4 spots in a week to reserve is plenty as it allows 200 members the chance to reserve a lane (this is far more than we usually have each indoor season). Besides their 4 reservations, members can also swim on the other 3 days in a week by using lane 5 or 6 as a walk-up swimmer, when those lanes are available. Therefore, **MEMBERS ARE NOT ABLE TO USE SOMEONE ELSE'S RESERVED TIME, EVEN SOMEONE FROM THEIR FAMILY.** This gives everyone the best chance to get a reservation without allowing a few larger families being able to monopolize the system. **WE NEED EVERYONE'S COOPERATION ON THIS SO PLEASE COMPLY.**
- **Question:** May my babysitter/nanny bring our children to their swim lesson/swim time and wait around?
  - **Answer:** Yes, your babysitter/nanny may wait on the pool deck, adhering to social distancing guidelines of 10' apart, or wait in their vehicle.
- **Question:** May I purchase GUEST PASSES at the front desk when I arrive?
  - **Answer:** No. We are not handling cash money at the front desk nor is our staff able to charge to your account the cost of GUEST PASSES. You may purchase those in advance online.